

# THE HABITS

## "An effective manager gets results. A great manager writes a new story." — Carlos Ghosn

#### Great Managers = Great Organizations

Just about anyone can get results for a quarter or two. But it takes an exceptional manager to unleash the potential of the team and "write a new story" of success. *The 7 Habits for Managers* is a unique, new approach to management development that helps your management team move from getting good results to getting great and enduring results.

FranklinCovey's *The 7 Habits for Managers* workshop is an intensive application-oriented learning experience that focuses on the fundamentals of great leadership. This workshop gives new and experienced managers a set of tools that will help them meet all of today's management challenges, including:

- Conflict resolution
- Prioritization
- Performance management
- · Accountability and trust
- Execution
- Collaboration
- Team and employee development

#### Participants will learn how to:

- · Increase resourcefulness and initiative
- Define the contribution they want to make in their role as managers
- Manage performance through a balance of accountability and trust
- · Give constructive feedback
- Improve team decision-making skills by embracing—even encouraging diverse viewpoints

#### **Tools for Highly Effective Managers**

The 7 Habits for Managers workshop is taught as a two-day, facilitator-led workshop in a public or onsite setting. Certification is available for clients wanting to teach this program to their organization. The 7 Habits for Managers workshop follows a reinforced learning process that includes:

- An optional pre- and post- 360° assessment to measure management effectiveness
- · A rich, comprehensive participant guidebook
- A *Management Essentials* book with insights on the role of the manager
- An audio CD with Stephen R. Covey explaining how *The 7 Habits* apply to managers
- Paper and electronic versions of the tools introduced in the workshop

How does *The 7 Habits of Managers* differ from traditional leadership training? Compare for yourself:

Traditional	7 Habits for Managers	
The "Industrial-Age"	The "Age of Knowledge	
approach: providing generic	Work" approach: unleashing	
"skills and techniques"	the potential of team mem-	
needed to control employee	bers, freeing them to make	
behavior.	their best contribution.	
Management without the	Managers who work on	
foundation of character	their character, who man-	
training and the discipline	age themselves effectively	
to manage themselves first.	before trying to lead others.	
Managers trained to a stan-	Managers bring their	
dard of minimal compe-	"whole selves" to work,	
tence—who then give min-	define their unique contri-	
imally back to the organi-	bution, and who achieve	
zation.	great and enduring results.	

### **Build a Foundation of Effectiveness**

*The 7 Habits for Managers* workshop is a powerful application of the 7 Habits to the role of the manager. To deepen understanding of the 7 Habits principles and to build a foundation of individual effectiveness, participants are encouraged to enroll in *The 7 Habits of Highly Effective People* Signature Program in conjunction with the 7 *Habits for Managers* workshop.

Help your managers write a new story with this powerful workshop from FranklinCovey, the recognized leader in developing effective leaders, effective employees, and effective organizations.

Course Outline		urse Outline	Core Competencies— Participants will be able to:
Day 1 AM	Manage Yourself	Habit 1 Be Proactive <sup>®</sup>	<ul> <li>See alternatives, not roadblocks</li> <li>Focus on what they can influence</li> <li>Expand, not limit, their resources</li> </ul>
		Habit 2 Begin With the End in Mind*	<ul> <li>Define their unique contribution as managers</li> <li>Define practical outcomes</li> </ul>
Day 1 PM	enza odi ba 14 anticenti 19 anticenti	Habit 3 Put First Things First <sup>®</sup>	<ul> <li>Focus on the important, not just the urgent</li> <li>Set a few "wildly important goals"</li> <li>Plan weekly, act daily</li> </ul>
Day 2 AM	Lead Others	Habit 4 Think Win-Win®	<ul> <li>Balance courage and consideration</li> <li>Manage performance through a Win-Win process</li> <li>Build trust with co-workers</li> </ul>
		Habit 5 Seek First to Understand then to be Understood*	<ul><li>Practice empathic listening</li><li>Give honest, accurate feedback</li></ul>
Day 2 PM		Habit 6 Synergize*	<ul> <li>Seek out differences, not just accept them</li> <li>Synergize to arrive at new and better alternatives</li> </ul>
	Unleash Potential	Habit 7 Sharpen the Saw®	• Treat team members as "whole people"

For more information visit: www.franklincovey.com or call 1-888-868-1776